

Your Key Contacts at NAN

General Appraisal Support

FOR ASSISTANCE RELATED TO:

- Status
- General Inquiries
- Payments

MAIN CONTACT:

Jimmy Summey | Customer Service Mgr.
JSummey@Nationwide-Appraisal.com
813.749.4241

**Sarah Stillman | Regional Team Lead
West Coast**
SStillman@Nationwide-Appraisal.com
813.497.4194

**Kirby Dulin | Regional Team Lead
Central**
KDulin@Nationwide-Appraisal.com
813.497.4623

**Kody Kramer | Regional Team Lead
East Coast**
KKramer@Nationwide-Appraisal.com
813.345.5853

For access to the [Appraisal Success Manager](#) in your territory, [click here](#).

Days of operation: Monday – Friday
Hours of operation: 8:30AM – 9PM EST

Toll Free: 888.760.8899
Toll Free Fax: 888.765.8899

Appraiser Hot Line: 888-978-3471

UW Conditions

FOR ASSISTANCE RELATED TO:

- Conditions
- Underwriter support

MAIN CONTACT:

Conditions@Nationwide-Appraisal.com

Quality Control

FOR ASSISTANCE RELATED TO:

- Appraisal disputes/ROV (follow policy)
- Quality concerns
- Compliance/AIR

MAIN CONTACT:

Kate Top | Quality Control Department Manager
KTop@Nationwide-Appraisal.com
813.749.8847

Onboarding

FOR ASSISTANCE RELATED TO:

- Account setup or changes
- General support

MAIN CONTACT:

Joni Pilgrim | Chief Executive Officer
JPilgrim@Nationwide-Appraisal.com
813.749.8849

Sales Support

MAIN CONTACT:

Steve Sussman | SVP of Sales & Strategy
SSussman@Nationwide-Appraisal.com
813.749.4264

Shauna Reimann | Regional Sales Mgr. - Southwest
SReimann@Nationwide-Appraisal.com
813.556.9517

Jason McMullen | Regional Sales Mgr. - Southeast
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813.519.3730

Keith Kirby | Regional Sales Mgr. - West
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