

Your Key Contacts at NAN

General Appraisal Support

FOR ASSISTANCE RELATED TO:

- Status
- General Inquiries
- Payments

Please [click here](#) to locate the Appraisal Success Manager working on your order.

Days of operation: Monday – Friday
Hours of operation: 8:30AM – 9PM EST

Toll Free: 888.760.8899
Toll Free Fax: 888.765.8899

Appraiser Hot Line: 888-978-3471

FOR ESCALATION NEEDS:

Jimmy Summey | Customer Service Mgr.
JSummey@Nationwide-Appraisal.com
813.749.4241

Sarah Stillman | Regional Team Lead
West Coast
SStillman@Nationwide-Appraisal.com
813.497.4194

Chris McGuire | Regional Team Lead
Central
CMcGuire@Nationwide-Appraisal.com
813.547.4350

Kody Kramer | Regional Team Lead
East Coast
KKramer@Nationwide-Appraisal.com
813.345.5853

UW Conditions

FOR ASSISTANCE RELATED TO:

- Conditions
- Underwriter support

MAIN CONTACT:

Conditions@Nationwide-Appraisal.com

Quality Control

FOR ASSISTANCE RELATED TO:

- Appraisal disputes/ROV (follow policy)
- Quality concerns
- Compliance/AIR

MAIN CONTACT:

Martin Froehlich | Chief Appraiser
MFroehlich@Nationwide-Appraisal.com
813.749.8842

Onboarding

FOR ASSISTANCE RELATED TO:

- Account setup or changes
- General support

MAIN CONTACT:

Joni Pilgrim | Chief Executive Officer
JPilgrim@Nationwide-Appraisal.com
813.749.8849

Sales Support

MAIN CONTACT:

Steve Sussman | SVP of Sales & Strategy
SSussman@Nationwide-Appraisal.com
813.749.4264

Shauna Reimann | Regional Sales Mgr. - Southwest
SReimann@Nationwide-Appraisal.com
813.556.9517

Jason McMullen | Regional Sales Mgr. - Southeast
JMcMullen@Nationwide-Appraisal.com
813.519.3730

Keith Kirby | Regional Sales Mgr. - West
KKirby@Nationwide-Appraisal.com
813.556.9518